

Travel Document

Booking reference	674TKO
Passenger	SOBRON/LUNA
Flight	DY4212 - 28 Aug 2012
Departure	13:20 Mallorca-Palma (PMI)
Arrival	17:00 Stockholm-Arlanda (ARN) Terminal 5
Seat	07B
Cabin baggage	 x 1, Max 10 kg, Max 55 x 40 x 23 cm
Checked baggage	 x 2, Max 20 kg, per pcs
	 x 1, Golf equipment
Price category	Low fare
Document number	328-7092108406
Comment	Printed - 27 Jul 2012

Important information

All passengers must bring a valid form of identification and travel documents for all flights. A valid visa and passport may be required when travelling to certain destinations. Contact the relevant authorities for more information (e.g. embassy and/or consulate). For more information regarding ID requirements, visit www.norwegian.com

Passengers with hand luggage only may go direct to gate when travelling on flights within the Nordic countries and from the Nordic countries to Europe. NOTE: Direct to Gate is not available for flights to the UK or from Europe into the Nordic countries. Check-in is compulsory for all other flights. All baggage must be labelled with the passenger's name, address and phone number.

Check-in opens 2 hours before departure and closes 30 minutes before departure for domestic flights and 45 minutes for international flights excl. flights to/from Dubai and Israel. For flights to/from Dubai and Israel check-in opens 3 hours before departure and closes 1 hour before departure. Bag drop must be completed before check-in is closed.

Passengers must be at the boarding gate 20 minutes prior to departure for flights within the Nordic countries, 45 minutes for flights to/from Dubai and Israel and 30 minutes for all other flights. Passengers who arrive after this time may be denied boarding.

For terms and conditions, please visit www.norwegian.com

How to change a reservation

Changes to the passenger name, destination and departure time are permitted. Changes to low fare tickets will attract the applicable change fees. A service charge will apply to changes made via our Contact Centre or at the airport. All changes must be made at least 30 minutes before scheduled departure time.

Different conditions may apply to tickets booked as part of a hotel/flight package and/or through a travel agency. Other terms and conditions also apply to group bookings, please see <http://www.norwegian.com/en/flight/group-travel/>

Internet services

www.norwegian.no / www.norwegian.se / www.norwegian.dk / www.norwegian.com

Mobile services (in Norwegian)

m.norwegian.no

Contact Centre: Mon-Fri 06:00-23:00, Sat 08:30-21:00, Sun 08:30-23:00

Norway: 815 21 815 (+47 21 49 00 15 from abroad)

Sweden: +46 (0)770 45 77 00

Finland: +358 (0)9 2310 1600

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Thank you for flying Norwegian